

Minutes for CDHB Consumer Council Meeting

Monday 27 July 2009, 1130 – 1330

Hakaterere/Rakaia Rooms - Level 3

Princess Margaret Hospital

“Nothing about us, without us”

Invitees	Maureen Arthurs, Richard Davison, Seulata Fui-Moagutuuli, Keith Gibb (chair), Jackie Girvan, Marian Hussen, David Lamb, Gythlian Loveday, Elizabeth Miller, Beth Nobes, Donald Pettitt, Robyn Rainey, Renee Sides, Jill Waldron, Gloria Weeks, Leanne White
Secretariat	Nigel Millar, Felicity Woodham
Visitors	
1. Apologies	Robyn Rainey, Elizabeth Miller; Renee Sides;
2. Absent	Seulata Fui-Moagutuuli,
3. Welcome	
4. Minutes and Actions	<ul style="list-style-type: none"> ▪ Minutes taken as a true record ▪ Continuing involvement from David Kerr so will correspond with Bruce Penny Action ▪ Mellsop review – Beth raised concerns relating to the MHLG and ratio of non-DHB members – 5 out of 16. TOR does not refer to Mellsop review and quite different from recommendations. A lengthy discussion took place and decision was to wait for further feedback. ▪ Influenza uptake – Vaccination is now free – perhaps some consideration should be given for this to occur each year; quite a large cost involved. ▪ Profiles not forwarded as yet due to additional information to be received. After receipt Felicity will forward to Clinical Board. Action ▪ Quality and Risk – Complaints process review was a one-off activity – issue of consumer involvement remains unresolved. Meeting to be held 4 August with Corporate Quality and Risk to discuss CDHB Satisfaction Survey and what, if any, role the Consumer Council can play
5. Correspondence	<ul style="list-style-type: none"> ▪ Complaints Process – Already covered ▪ Garry Bell – Need to reply as initial letter was more directed towards protecting their clients. ▪ Long Term Conditions – MoH Development Group has now been disbanded and will be continued by MoH Primary Care group.
6. Visions - Leanne White	Unfortunately this is the last Consumer Council meeting that will be attended. Has been involved in alcohol and drug issues and is 4 th generation of familial involvement. Leanne left home and went on OE where she met husband; has one son who has a number of medical issues. Being in the medical system does take its toll especially at the tender age of 8. A key focus for Leanne is to ensure that family/whanau are included in all aspects of care. Encourage family

	members to participate and also seek assistance. Vision is to see more family inclusive practice to enable support and assistance with mental illness, education, etc.
7. Reports – CPHAC/DSAC	<ul style="list-style-type: none"> ▪ Visit to Burwood Hospital and presentation from the experts in the field of head and brain – very clever people. Another was to a patient recovering from a back accident and how he was being rehabilitated which was certainly an education. Maternity wing – facility is under utilised; 16-20 births per month. ▪ Progress has been made with Māori report. ▪ Presentation of Community and Public Health and what pressure they will be under in years to come. Focus on community looking after themselves better and where resources best utilised. ▪ Role of PHOs – clear Ministry guidelines regarding the future of PHOs are yet to be expressed.
8. Facilities Master Plan	<ul style="list-style-type: none"> ▪ Contractor (David Naughton, Aurora) joined meeting to present an update on project thus far. ▪ What we have; What do we need and then design facilities around those answers. ▪ Project is 16 weeks duration and covers 10-15 years out. Ultimate goal improved access to facilities; ensure communication is carried out to consumers/stakeholders as necessary. ▪ Ministry is aware of work being carried out but is not directly involved at present and will not become involved until capital questions are to be resolved.
9. Reports (Contd) End of Life Quality & Patient Safety Polypharmacy	<ul style="list-style-type: none"> ▪ Draft report is due, and to be presented to the Clinical Board in September ▪ Concern was raised around limited input from community and is necessary that upon completion it is circulated so people are aware of what assistance/services are available. ▪ A formal request to have the draft report sent to the Consumer Council. Action ▪ Next meeting 04/08/09 is to consider the future role of the Q&PSC, ?combined with Clinical Board. ▪ Beth provided a written report (Attached) ▪ The next steps in the project have paused due to consideration of Ethics Committee approval. Will report back after next meeting with further clarity of Ethics Committee role. At that point can the Consumer Council discuss inviting the Ethics Committee to attend the next meeting?
10. Today	
11. Next meeting:	Monday 31st August 2009 1130 to 1330 (note: light refreshments will be available at 1115) Any agenda items please forward to Felicity Woodham – felicity.woodham@cdhb.govt.nz